



Many new Kenmore® high efficiency washer & dryers have a hidden talent. Built right inside is the new Kenmore Connect™ System. The genius of Kenmore Connect is that it gives this Kenmore the ability to talk directly to our specially trained technicians. So, if for any reason, you are questioning whether your Kenmore is running exactly right, have a question or need advice, one phone call and one push of a button sends information right from your machine to the Kenmore Connect team. That may be all they need to handle it right on the spot, no service call, no time wasted. It's that easy. And, there is no cost to use the current Kenmore Connect service for the life of your product.

To learn more about Kenmore Connect and exactly it works please read our brochure or simply go to [www.kenmore.com/connect](http://www.kenmore.com/connect)

**Answers On Call.**  
Kenmore. That's Genius.



moreanswers.morecare.moresmart.

# The Kenmore Connect™ System

## Just hold, push and listen.

Call **1-800-4myhome**. Our Kenmore Connect team is on call for you, 7 days a week from 7am-8pm CST. Follow the voice prompts. Please have your model number ready. A technician will instruct you to power off your machine and then power it back on.

Then, just follow these 3 easy steps.



**Hold** the mouthpiece of your phone over the power button, very close to – but not touching – the machine.



**Push** the appropriate button. Push and hold the “wash/rinse” button for washer and “temp” button for dryer.



**Listen** for the 3 beeps. Release the button. Continue to hold the phone, still, and in place. You will hear transmission sounds as the numbers on the display count down.

That's it! Then, just stay on the phone and let our Kenmore Connect technician take it from there to answer questions, give you advice, or provide you instructions to help keep your Kenmore appliance running right.